

## **POSITION TITLE: CASE MANAGER(S)**

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<b>Court Name</b>	United States District Court for the District of South Carolina
<b>Cities</b>	Charleston, Florence, and Greenville
<b>State</b>	South Carolina
<b>Court Website</b>	scd.uscourts.gov
<b>Permanent Positions</b>	Yes
<b>Starting Salary Minimum</b>	\$30,000
<b>Starting Salary Maximum</b>	\$46,000

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### **POSITION DESCRIPTION**

These positions are located in the Clerk's Office of the United States District Court for the District of South Carolina in Charleston, Florence, and Greenville. Case Managers are responsible for managing the progression of cases both civil and criminal from opening to final disposition. The incumbent is responsible for making summary entries and performing data quality control in the court's Electronic Case Filing System (ECF). The incumbent receives and reviews the documents to ensure the integrity, quality, and efficiency of the electronic database. The incumbent assists in case management by ensuring that automated entries are accurate for proper case management. The position involves high volume public interaction, via telephone and in person, and the incumbent is required to answer inquiries on case status and other related matters. Additionally, the incumbent will review and examine electronically filed documents for processing, have clerical duties related to processing legal documents, and provide top quality service to our internal/external customers.

- Receives and reviews incoming documents to determine conformity with appropriate local and/or federal procedural rules, practices, and/or court requirements.
- Scans and files documents when appropriate.
- Assures assignment of case numbers and randomly assigns cases to judges.

- Routes documents to proper offices after acceptance.
- Verifies attorney's authority to proceed before the court.
- Acts as a point-of-contact and furnishes information to a wide variety of people within and outside the court.
- Makes summary of entries of all documents and proceedings in the ECF database.
- Processes confidential and sensitive material.
- Performs data quality control in all assigned cases in the court Electronic Case Filing System (ECF).
- Demonstrates good customer service skills.
- Advises attorneys on how to correctly amend electronically filed documents.
- Assists with case management to assure that entries are linked appropriately.
  - Answers inquiries on case status
  - Enters new cases in ECF
  - Prepare appeals and transfers relating to cases
- Performs other duties as assigned.

## **QUALIFICATIONS**

Prospective candidates should have a minimum of two years responsible specialized experience to include progressively responsible clerical experience requiring the regular and recurring application of clerical procedures involving the routine use of keyboard skills and use of specialized terminology, and demonstrated ability to apply a body of rules, regulations, directives, or laws.

Legal/court experience helpful, but not required. Requires proficiency in the use of computer applications, e.g., WordPerfect and the ability to communicate information accurately and in a

timely manner from individuals within and outside the court unit. The successful candidate must be able to communicate effectively verbally and in writing.

High school graduation or equivalent required. Bachelor's degree from an accredited four-year college or university in a related area preferred.

Education above high school level may be substituted for experience.

**Benefits:**

Each position is covered by the Court Personnel System. A generous benefits package is available to full-time permanent employees which may include:

- A minimum of 10 paid holidays per year
- Paid annual leave in the amount of 13 days per year for the first 3 years; 20 days per year after 3 years; and 26 days per year after 15 years
- Paid sick leave in the amount of 13 days per year
- Retirement benefits
- Optional participation in Thrift Savings Plan
- Optional participation in choice of Federal Employees' Health Benefits
- Optional participation in choice of Federal Employees' Group Life Insurance
- Optional participation in the Flexible Benefits Program
- Optional participation in the Commuter Benefit Program
- Optional participation in Long-Term Care Insurance
- Optional participation in private long-term disability plan
- Credit for prior government service

**Miscellaneous:**

Employees must be United States citizens or eligible to work in the United States.

Employees are required to adhere to the Code of Conduct for Judicial Employees which is available to applicants to review upon request. Final candidates will undergo a background check.

Employees of the U.S. District Court are Excepted Service Appointments. Excepted service appointments are at-will and can be terminated with or without cause by the court.

Employees are required to use the Electronic Fund Transfer (EFT) for payroll deposit.

### **HOW TO APPLY**

Qualified persons interested in being considered for each position are invited to submit a cover letter detailing related experience and accomplishments, a resume, and at least three business/professional references. Please specify which location you are seeking.

All application materials must be received in our office by **4:30 p.m. on September 30, 2009**, and are to be sent to:

Personnel Director  
United States District Court  
Matthew J. Perry, Jr. Courthouse  
901 Richland Street  
Columbia, SC 29201

If your application packet does not provide all information requested, you may lose consideration for this position.

Only applicants selected to proceed to the next phase of the selection process will be notified.

Unsuccessful applicants will not receive notice.

Applicants selected for interviews must travel at their own expense.

### **AN EQUAL OPPORTUNITY EMPLOYER**